Sample Letter of Appeal

Date Contact Name Insurance Company Address City, State Zip

Re: Patient Name Policy Number Group Number Diagnosis

Dear [name or contact]:

This letter serves as a formal appeal for reconsideration of a denial for Benlysta[®] (belimumab), which was provided to [patient name] on [date of service]. [Patient name] has been under treatment for [diagnosis] since [date of onset]. [Insurance company name] has stated that Benlysta is not covered because [reason for denial].

Treatment Information

BENLYSTA is a B-lymphocyte stimulator (BLyS)-specific inhibitor indicated for the treatment of (1) patients aged 5 years and older with active, autoantibody-positive, systemic lupus erythematosus who are receiving standard therapy, and (2) patients aged 18 and older with active lupus nephritis receiving standard therapy.

Patient History and Diagnosis

[Patien] name] is a [age]-year-old [male/female] who has been under treatment for [diagnosis] since [date]. During this time, [patient] has been treated with other therapies including [discuss previous therapies and patient's response to therapy]. [Continue with patient history and clinical support for medical necessity.]

In summary, I am requesting [an appeal/redetermination/reconsideration] of the denial of BENLYSTA for [patient name]. I believe BENLYSTA is appropriate and medically necessary for this patient and would appreciate your reconsideration. If you have any further questions about this matter, please contact me at [physician phone number] or via email at [physician email].

Sincerely,

[Physician name] Enclosures (attach as appropriate):

FDA approval letter (available at http://www.accessdata.fda.gov/scripts/cder/drugsatfda/ index.cfm) Prescribing Information (PI) Clinic notes & labs Previous documentation of Coverage Determinations CC: (Medical Director, patient, specialty society, Insurance Commissioner) Brackets indicate customizable fields to be filled out by healthcare provider.

Medical coverage policies established by payers are intended to guide appropriate medical use.

2 If a claim is denied, some payers may use a process called Same Specialist Review, which provides adjudication by a medical reviewer specializing in a particular disease.



Please contact the payer, your GSK Field Reimbursement Manager (FRM), or your dedicated Site Coordinator at BENLYSTA Gateway at 1-877-4-BENLYSTA (1-877-423-6597), Monday-Friday, 8am-8pm ET, if you need any information about how to submit a Letter of Appeal.